



News Release

For Immediate Release

Medical Specialties Distributors, LLC (MSD) Announces Employees of the Year

Stoughton, MA – April 11, 2011 – Medical Specialties Distributors, LLC (MSD), the leading supplier of healthcare products and biomedical equipment rentals and services to the home infusion market, today announced the Employees of the Year for 2010.

The Carol Nangeroni Award - In recognition of an employee whose role functions within MSD's office support. This award goes to an employee who supports the organization from an internal position, displaying a professional attitude and a commitment to MSD's Mission every day.

In 2010, one employee in Customer Service stood out for her continued efforts to resolve every customer issue in an expeditious and fiscally sound manner. That employee is **Nancy Tevis**. As Terri Travers, Director of Customer Service, stated "Nancy embodies the attributes and characteristics that are desirable in every MSD employee. She is a hard working, earnest and ethical worker who is willing to go the extra mile to satisfy the customer.

Nancy was formally recognized as Employee of the Month in June. Her continued customer responsiveness and service excellence are greatly appreciated by MSD's Customers and Sales team alike. During the course of the year Nancy also contributed to outstanding and sustained improvements in service by developing creative solutions that contributed to an improvement in our service."

Peter Huie, VP of Operations, commended Nancy for her efforts and added: "To say that Nancy is dedicated is an understatement. Neither rain, nor sleet, nor snow blizzard, nor hurricane will keep Nancy home from work. And when she sees something that needs to be done, she does it without hesitation. MSD's customers benefit from Nancy's tireless devotion to her job, and we at MSD truly appreciate all her efforts!"

The Operations Service Award - for the Outstanding Employee in Biomedical Services, OEM Services, Distribution Operations, or Quality Assurance. This individual is a team player whose dedication and excellence in work and service contributions go above and beyond the expectation.

Hector Callejas, Warehouse Operations Associate in City of Industry, has been a vital part of the branch's continuous growth and success. He is highly engaged and committed to his work as a warehouse lead person. As Hector's Supervisor, Robert Dwyer, Branch manager, stated "Hector often goes out of his way to satisfy internal and external customers. Whether it's helping customers over the phone, handling product issues for Sales staff, or working with Customer Service personnel to expedite an order, Hector is always willing to roll up his sleeves and get the job done. MSD is well-served by his extra efforts and we

have earned a reputation as 'customer-oriented' due to the dedication of employees like Hector.

Hector's adaptation to handle multiple requests and difficult circumstance has helped the COI branch continue to grow month to month. His strong interpersonal beliefs and skills allow him to maintain a positive outlook when dealing with those difficult situations."

Dennis Beatty, Director of Operations, noted: "Hector was a critical component to the success of the COI branch in 2010. When COI needed help in the shipping department, Hector selflessly volunteered to move from Receiving over to Shipping. Because of his knowledge and expertise, this move helped COI resolve shipping issues quicker and enabled them to ship our product on time to our customers. This kind of "team first" mentality is what makes Hector stand out!"

ABOUT MEDICAL SPECIALTIES DISTRIBUTORS, LLC (MSD): In December 2005, MSD acquired the assets of Medical Specialties Distributors, Inc., a company that had previously serviced the alternate-site market place since 1984. MSD continues to be a primary distributor of med surg product and biomedical equipment into the alternate-site marketplace. Recently, MSD launched a major initiative into the acute care market to support the equipment needs of hospitals nationwide. MSD's additional services include formulary development, online ordering, equipment management and tracking, and patient direct delivery programs. MSD is an authorized distributor for most of the healthcare industry's leading group purchasing organizations and is also ISO 9001:2000 & ISO 13485:2003 Certified.

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