

Norfolk Medical

7350 N. Ridgeway, Skokie, IL 60076 847.674.7075

January 6, 2011

Dear Norfolk Medical Customer/Distributor:

Our mission at Norfolk Medical is to manufacture high quality medical products. Because we are committed to ensuring that our products are as safe as possible, we are voluntarily informing you that we have become aware of an issue with the Triad Alcohol Prep Pads that are included with the Norfolk Medical Aqua-C Hydration System, catalog numbers HDC-2500, HDC 2500N, and HDC 2700.

The Triad group, a manufacturer of over-the-counter products has initiated a voluntary product recall involving ALL LOTS of Alcohol Prep Pads, Alcohol Swabs, and Alcohol Swabsticks. This recall was initiated due to concerns from a customer about potential contamination of the product with objectionable organism, namely *BACILLUS CEREUS*. We have attached the complete Recall Letter posted in the FDA website with this letter.

We would like to specify that the safety and efficacy of the Aqua-C Hydration System have not been compromised in any way and that the recall is only limited to the Alcohol Prep Pad included in the Aqua-C Hydration System kit. Based on this recall and customer feedback, we have decided not to include alcohol prep pad with the kits in the future.

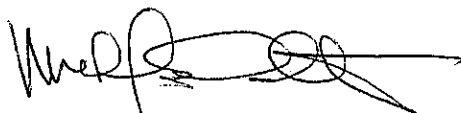
We are requesting that if you have an open or unopened Aqua-C Hydration System package to discard the Alcohol Prep Pad. The Povidone Iodine swab sticks and the Chloraprep pads are very adequate to assure a safe skin surface when using a set.

We will notify you if more information becomes available.

Norfolk Medical assures you that we will correct this issue and continue to improve the reliability, safety and efficacy of this product and any other products we offer.

If you have any questions regarding this letter, please contact any of us at Norfolk Medical at 847-674-7075 at anytime.

Sincerely,



Michael J. Dalton
President
Norfolk Medical Products, Inc

“Innovative Technology For Infusion Therapy”