

# URGENT RECALL



Voluntary Recall on

*Alcohol Prep Pads, Alcohol Swabs  
&  
Alcohol Swabsticks*

[Click here to view the FDA Notification](#)

**Please call MSD customer service at 800.967.6400  
for more information**





## **FAQ**

### **What is happening with alcohol preps pads, swabs and swab-sticks?**

Recently, The Triad Group initiated a voluntary recall of alcohol prep pads, swabs and swab-sticks with the knowledge of the FDA due to potential contamination of the products.

### **Which alcohol preps pads, swabs and swab-sticks are affected?**

The affected products are Triad and Versapro branded products. They are marked as STERILE or NON-STERILE, may be found in sterile dressing change or IV start kits (Triad brand products are found in kits) or sold individually in boxes (Triad or Versapro brands are sold this way).

### **Why is the product being recalled?**

The Triad Group has recalled the product because of potential contamination with Bacillus Cereus (a microbial contaminant). Use of contaminated alcohol prep pads, swabs and swab-sticks could lead to infections and in a worse case scenario could potentially be life-threatening, especially in at-risk populations, including immune suppressed and surgical patients.

### **What is MSD doing in response to the voluntary recall?**

Those customers who purchased Triad or Versapro products sold individually in boxes will be instructed on how to return the remaining product for credit. In addition, MSD is working directly with the manufacturers of the kits that potentially contain the recalled product as one of the components to determine which lots of the kits are impacted and expects to have additional information available to all of our customers very soon.

### **What should I do with any affected product (sterile singles or kits)?**

As stated in the Triad Recall Notice, all customers should immediately examine their inventory and quarantine any products subject to the recall.

### **What if I decide to use a kit?**

If after consultation with your clinical staff you choose to use a sterile dressing change or IV start kit that you know contains a Triad alcohol prep pad, swab and/or swab-stick marked, you should immediately eliminate the Triad product.

### **Will MSD recall kits, prep pads and swab-sticks?**

MSD will first start by recalling all Triad products that were sold individually in boxes. MSD is currently working with its kit manufacturers to determine the most effective manner to adhere to the recall and will be providing customers with instructions within the week.

### **Can I return my kits, prep pads and swab-sticks?**

In order to properly adhere to the recall and provide the proper documentation to meet FDA recall requirements MSD would ask that customer not independently send affected product directly back without a returned goods authorization issued by MSD. Customers will be receiving a letter and will be instructed in regards to the recall process that will be used to ensure an orderly and efficient recall of the Product.

### **What other product alternatives are available?**

All of the individual products used to perform dressing changes and IV starts maybe purchased separately by your customers from MSD. This includes assorted 3M Tegaderm Transparent Film Dressings, Sterile and Non-Sterile Vinyl and Nitrile gloves, Covidien alcohol prep pads, Chlorprep One Step Applicators or Swab-Sticks, various 3M tapes, or other necessary supplies. Additional stock of all key components is being ordered. Contact customer service for product details and inventory availability.